

‘Working with the Alltasks team has been a pleasure. Their professional approach and knowledge, together with prompt courteous service has greatly assisted us with the day to day running of our business systems.’

*Pete Murray*  
Ron Finemore Transport

### Solution Type:

Managed IT Services / Consulting / Project Deployment

### Company Overview

Ron Finemore Transport is a major contributor in the Australian transport industry. With more than 150 vehicles on the road at any time, they employ around 400 people across a range of vocations. The company generates an annual turnover of approximately \$100M.

### Challenge

Calling on a number of different IT contractors to service their 5 branches; Ron Finemore Transport’s IT practices were causing severe confusion in terms of accountability and responsibility for their IT infrastructure. There was no central point of call for major IT issues as internal IT personnel’s time was predominantly spent on software development projects etc

### Solution

Through consultation with senior management and IT Management Staff, alltasksIT introduced the Managed Services concept as a way to consolidate Ron Finemore Transport’s IT services and streamline their IT operations. Supporting over 10 servers & 120 PC’s, alltasksIT are primarily responsible for the day to day management of the entire network, including PC’s, Servers, Firewalls, and Switches etc.

### Outcome

Managed IT Services has solidified Ron Finemore Transport’s IT Services and led to a considerable increase in resolution of IT issues and a reduction in IT expenditure. Having a single point of call for IT issues has allowed internal resources to focus on business efficiency initiatives rather than dealing with a myriad of IT service providers when problems occurred. Proactive Monitoring has led to a significant reduction in downtime, and also has allowed alltasksIT to administer the Network almost 100% remotely, saving the company both time, and money. AlltasksIT have also significantly contributed to the implementation of several business improvement projects, such as the introduction of a SAN (Storage Area Network) infrastructure.

AlltasksIT supplies Managed IT Solutions to a large number of Australian companies nationally, across a number of industries. We have a base of highly skilled engineers and project managers who add value to our clients every day; both Large Companies and SME’s.

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